
Denali Grandison

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PROFESSIONAL SUMMARY

Recent graduate in Information Technology – Networking at Carleton University and Algonquin College. A highly motivated and detail-oriented individual with a strong foundation in technical principles and problem-solving. Proven ability to set expectations, work meticulously with precision, and maintain a clean and organized workspace. Possesses a strong work ethic and the ability to learn new processes and procedures quickly. Eager to contribute innovation to teams by applying a strong foundation in leadership in any environment.

JOB EXPERIENCE

Men's Wearhouse | Store Lead

June 2025 - Present

- Overseeing and managing all store operations. Including supply orders and store cleanliness
- Setting sales goals and monitoring performance metrics
- Training and developing staff to maintain store standards and ensure excellent customer service
- Responsible for end-of-day tasks, including till counts and deposits, in addition to opening and closing the store.

Moore's Clothing for Men | Wardrobe Consultant

September 2022 - May 2023

September 2023 - June 2025

- Demonstrated positive attitudes to provide high-quality customer service to a diverse clientele.
- Maintained and audited customer information files and orders in Oracle and Java

Men's Wearhouse | Wardrobe Consultant

May 2022 - September 2022

June 2023 - September 2023

- Consistently used selling tactics to increase UPT and developed a strong client relationship.
- Maintained eCommerce by identifying and resolving technical issues.

SKILLS

Networking:

- Cisco Networking (BGP, OSPF, EIGRP, VLANs)
- IT Operations and Server Setup

Programming:

- C, C++, Python, HTML, CSS

Cybersecurity:

- Threat Monitoring and Detection
- Honeypot Deployment
- Network Security Fundamentals

Workplace Safety:

- Knowledge of safe handling procedures and equipment use
- Proactive in identifying and reporting potential hazards
- Trained in maintaining a clean and organized work area
- Experienced with manual lifting and moving materials

Interpersonal & Organizational:

- Excellent teamwork and collaboration skills
- Strong customer service and client communication abilities
- Organized with experience maintaining inventory records
- Detail-oriented with focus on accuracy and completeness
- Proficient in Microsoft Office applications

EDUCATION

Bachelor of Information Technology (Networking)

Carleton University / Algonquin College – Ottawa, ON | 2021–2025

High School Diploma

Yang Guang Qing International School of Beijing - 2021

PROJECTS

Arduino Projects

- Programmed a stop light with a 7 segment counter and a push button
- Programed 8-bit LCD

CERTIFICATES

CCNA: Introduction to Networks

Cisco - Issued March 2022

CCNA: SRWE

Cisco - Issued May 2022
